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## **Terms and Conditions**

Carl Winn Joinery pride ourselves on our professional approach and high quality of workmanship. To ensure both parties know exactly what they can expect from each other we have set out our terms and conditions below. The term 'we' refers to Carl Winn Joinery and 'the client' is the person or persons, or their agent, entering a contract for work.

1. All quotes are based on information offered by the client and is assumed to be correct. We accept no liability for errors occurring due to the withholding of information or incorrect information being given by the client.
2. A 25% deposit is required from the client before any work is carried out.
3. All materials to be paid for in full by the client before commencement of work, unless stated otherwise.
4. Any additional work will be agreed with the client before it commences and will be charged in addition to the original quote.
5. Balance of cost of works is to be paid, in full, on completion of work
6. All materials remain the property of Carl Winn Joinery until the balance is paid in full by the client and funds have cleared.
7. Any skips supplied by Carl Winn Joinery are only to be filled with Carl Winn Joinery waste, if the skips are found to contain any other waste the client will be responsible for the cost of removal.
8. Quotes are valid for 30 days from date of issue.
9. Any delay in work caused by a 3<sup>rd</sup> party or the clients will be chargeable at £25 per hour.
10. Deposits are non-refundable after 14 days from date of agreed quote.
11. We do not accept any liability for natural movement or settlement in natural timber products.
12. All orders for goods requested by the client shall be deemed to be on an individual legally binding contract between the client and Carl Winn Joinery.
13. Carl Winn Joinery shall not be liable to the client or in breach of our terms and conditions if any failure or delay in 'sale only' or 'installation' work is caused by any event beyond the reasonable control of Carl Winn Joinery.

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14. By paying a deposit, the client is confirming they agree to the terms and conditions of Carl Winn Joinery.
15. Carl Winn Joinery does not accept any liability for materials provided or supplied by 3<sup>rd</sup> parties or clients.
16. Guarantees on materials run in accordance with the manufacturer's warranty periods where applicable.
17. Carl Winn Joinery offers a 12-month guarantee on labour only.
18. Any work unable to be completed by Carl Winn Joinery due to a 3<sup>rd</sup> party, or client actions, will result in any monies owed to Carl Winn Joinery to be invoiced to the client in full.